

# CANCELLATION POLICY

RJKS® restaurant, Museumstraat 2, 1077 XX Amsterdam

## DEPOSIT

For all reservations we ask for a deposit of EUR 25.00 per person. The deposit will be deducted from the final bill at the end of the reservation. The following conditions apply for a cancellation at RJKS restaurant:

### 1 TO 4 GUEST

- Lunch reservations (arrivals starting from 11.30 a.m.) can cancel free of charge up to 09.00 a.m. on the day of the lunch reservation.
- Dunch reservations (arrivals starting from 4:00 p.m.) can cancel free of charge up to 1.00 p.m. on the day of the dunch reservation.
- Dinner reservations (arrivals starting from 6:00 p.m.) can cancel free of charge up to 3.00 p.m. on the day of the dinner reservation.

After these times, we will charge a fee of EUR 25.00 per no show or cancelled person.

### 5 TO 7 GUEST

- Reservations for lunch, dunch and dinner can be cancelled free of charge at least 24 hours before the reserved time.

Partial cancellation (i.e. reducing the reservation in terms of number of persons) can be made free of charge when the following conditions apply:

- Lunch reservations (arrivals starting from 11.30 a.m.) can cancel free of charge up to 09.00 a.m. on the day of the lunch reservation.
- Dunch reservations (arrivals starting from 4:00 p.m.) can cancel free of charge up to 1.00 p.m. on the day of the dunch reservation.
- Dinner reservations (arrivals starting from 6:00 p.m.) can cancel free of charge up to 3.00 p.m. on the day of the dinner reservation.

After these times, we will charge a fee of EUR 25.00 per no show or cancelled person.

### GROUPS OF 8 PERSONS OR MORE

- In the event of a cancellation made 7 days (or less) before the reserved time, the guest will owe 50% of the reservation value.
- In the event of a cancellation made 3 days (or less) before the reserved time, the guest will owe 100% of the reservation value.
- Partial cancellation (i.e. reducing the reservation in terms of number of persons) can be made free of charge up to 09.00 a.m. on the day of the lunch reservation and up to 3.00 p.m. on the day of the dinner reservation. After these times, we will charge a no-show fee of EUR 25.00 per cancelled person.

After these times, we will charge a fee of EUR 25.00 per no show or cancelled person.

## **(SEMI) PRIVATE DINING RESERVATIONS**

A reservation for the (semi) private dining are confirmed by means of a deposit of 60% of the pre-agreed guaranteed minimum spend.

- In the event of a cancellation made 7 days (or less) before the reserved time, the customer will owe 60% of the pre-agreed guaranteed minimum spend.
- In the event of a cancellation made 3 days (or less) before the reserved time, the customer will owe 100% of the pre-agreed guaranteed minimum spend.
- In the event of partial cancellation (i.e. reducing the reservation in terms of number of persons) the pre-agreed guaranteed minimum spend remains unchanged.

## **BUY OUT**

- In the event of a cancellation made 14 days (or less) before the reserved time, the customer will owe 60% of the pre-agreed guaranteed minimum spend.
- In the event of a cancellation made 7 days (or less) before the reserved time, the customer will owe 100% of the pre-agreed guaranteed minimum spend.
- In the event of partial cancellation (i.e. reducing the reservation in terms of number of persons) the pre-agreed guaranteed minimum spend remains unchanged.

## **SPECIAL EVENTS**

A deposit will be required for such events as guest chef events and special late-night dining. These bookings can be cancelled free of charge at least 7 days beforehand. In the event of such timely cancellation, the deposit will be refunded to the guest's account. After this 7-day deadline, we will charge a sum equal to the down payment per no show or cancelled person.

## **PUBLIC HOLIDAYS**

On public holidays such as Christmas Day and New Year's Eve, a deposit or credit card authorization will be required in order to guarantee the reservation. This reservation can be cancelled free of charge at least 48 hours before the reserved time. After this time, we will charge a sum of EUR 50.00 per no show or cancelled person.